

PRASIS Educational Day

To reserve a place, email Helen Roberts:
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Plastic, Reconstructive and Aesthetic
Surgeons Indemnity Scheme

PRASIS

1 Dec 2018

MEDIATION & RESOLUTION

LOCATION

CFC Underwriting Ltd
85 Gracechurch Street
LONDON EC3V 0AA

Programme

9:30 – 10:30 Registration & Coffee

10:30 Introduction Anita Hazari

10:45 Dr Govind Oliver

Dr Oliver, a practicing Emergency Medicine doctor and from the well known Chimp Management enterprise, will be focusing on the relationship between the surgeon and patient and how tone of voice affects it. He will give insight into patient factors that may give rise to dissatisfaction with clinical outcome. An informative and practical lecture covering areas of mental illness, psychological well-being, stress and development of the mind.

www.chimpmanagement.com

11:45 Paul Balen

Paul Balen, a clinical negligence solicitor, now at the forefront of mediation, will give his views on the use of mediation in bringing about early resolution in clinical cases. Paul is Editor of "Clinical Negligence" Magazine. He has given evidence to the House of Commons Select Committee of Health on Safety of Breast implants and to the Keogh Committee on regulation of Cosmetic Surgery.

www.TrustMediation.org.uk

Programme

13:30 Case-based presentations

There will be two case-based presentations with actors, allowing for audience participation and Q&As.

The presentations will demonstrate the use of mediation in clinical cases to bring about resolution to the satisfaction of both claimant and defendant parties.

15:30 Refreshments Break

Continuation of case-based presentations with Q&A and audience participation

17:00 Canapes and Drinks Reception

19:00 Close of meeting

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